

MIA VAN GAANS

SOFTWARE ENGINEERING STUDENT

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SUMMARY

Third-year Software Engineering student at Flinders University with hands-on experience in IT support and networking through an ICT traineeship at Tenison Woods College. Developed practical web development skills through building a portfolio website (builtbymia.dev). Seeking a software engineering internship to apply my technical, communication, and problem-solving skills to build intuitive, user-focused digital solutions.

TECHNICAL SKILLS

Programming Languages: Java, C++, Python, JavaScript, PHP, SQL

Web Technologies: HTML, CSS

Tools/Platforms: Active Directory, Microsoft Intune, Microsoft Azure, Microsoft Exchange, Zoho, Figma

PROFESSIONAL MEMBERSHIPS

Feb 2024, Engineers Australia

EDUCATION

Tertiary

Bachelor of Engineering (Software) (Honours) Jul 2024 - Jun 2028

Flinders University

- Key Subjects: Human Factors for Interactive and Web-Based Systems, Advanced Algorithms and Programming, Data Engineering, Cloud and Distributed Computing, Networking Fundamentals
- 2025 Chancellor's Letter of Commendation
- Top 15% of students across all academic disciplines at Flinders (2025)
- GPA 6.45/7

Professional Development

19 Dec 2023, **Certificate III in Information Technology**, TAFE SA

Secondary

Certificate of Graduation 25 Nov 2022

Tenison Woods College

- Academic Excellence Award (2017-2022)
- Mathematical Methods Subject Award (2020-2021)
- Tournament of Minds Regional Final 2018 (Honours)

CERTIFICATIONS

Dec 2024, **CyberOps Associate**, Cisco

SOFTWARE SECTOR EXPERIENCE

Information Technology Trainee, Tenison Woods College

Jan 2023 - Jan 2024

Worked as an ICT trainee at Tenison Woods College, a mid-sized co-educational Roman Catholic secondary school, where I assisted staff and students with technical issues, along with maintaining and upgrading IT systems.

- Assisted in troubleshooting hardware and software issues for approximately 2000 staff and students, resolving technical issues promptly with the Zoho ticketing system
- Collaborated with the ICT team to set up the network infrastructure for the new junior school building, which successfully provided connectivity for more than 400 staff and students
- Configured, maintained, and deployed over 200 computer systems, printers, and peripheral devices, using Microsoft Intune
- Created and set up over 200 new student and staff accounts using Active Directory, Microsoft Azure, and Microsoft Exchange
- Consolidated multiple hardware and asset tracking documents, into a single file for ease of navigation when investigating hardware faults.
- Updated and maintained Portal@TWC web pages to make information more easily accessible by fixing broken links and making articles more concise and easier to navigate.

SLEEP TECHNOLOGY EMPLOYMENT

Sleep Technician, Southern Sleep, Clovelly Park SA

Feb 2025 - Present

Currently employed as a sleep technician at Southern Sleep, a small healthcare provider focused on diagnosing and treating sleep disorders, where I conduct sleep studies and support clinical assessments.

- Conduct sleep studies by precisely setting up diagnostic equipment, ensuring accurate data collection and patient comfort for over 50 clinical assessments
- Troubleshoot medical devices (Alice PDx, SOMNOtouch) within a short time period, reducing data impedance and improving study reliability, whilst keeping to patient appointment times.
- Collect thorough patient histories and maintain detailed clinical documentation within HealthTrack and Excel to support diagnosis and treatment decisions for over 50 patients

COMMUNITY ENGAGEMENT

Crowd Usher, WOMADelaide, Botanic Park SA

6 - 9 Mar 2026

Volunteered as a crowd usher at WOMADelaide, a large-scale event operation that provides an annual four-day festival of music, arts and dance.

- Ensured priority seating platforms and main thoroughfare pathways were kept safe and clear, assisting in allowing around 80,000 people to move easily throughout the four day festival.
- Assisted patrons with general questions about the festival and directed them to different facilities around the site.

Crowd Care, WOMADelaide, Botanic Park SA

8 - 10 Mar 2025

Volunteered as a crowd carer at WOMADelaide, a large-scale event operation that provides an annual four-day festival of music, arts and dance.

- Provided patrons with information about the program, artists, and festival layout by giving out festival guides over all four days.
- Directed patrons to the different amenities located around the site, to ensure efficient access/queue management around the festival for the 80,000 people that attend.

INTERESTS

- Building personal web projects, including a portfolio website (builtbymia.dev)
- Ballet: Train weekly and completed RAD Grade 7 with Distinction
- Music: Experience in double bass, electric bass, and vocal performance in ensembles, choirs, and as a soloist

REFEREES

Colin Langford

ICT Manager, Tenison Woods College

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Anastasia Asteriou

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Relationship: Manager